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# BOARDING CONTRACT & SERVICES

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## BED AND BISCUITS

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940F Ann Street  
Stroudsburg, PA 18360  
(570) 476-9300  
reservations@poconobedandbiscuits.com  
www.poconobedandbiscuits.com

Bed and Biscuits offers 17 exclusive suites for the pampering of your pooch. All our suites are created to give your pet the feeling of home. They are spacious and equipped with beds, windows and doors. Each is individually decorated with a theme. We have the princess room, sports room, beach room and many more. We also have a dog bakery with all our biscuits, cakes and muffins prepared on premise.

If your pet is socialized to play with others, their stay includes 4 hours of playtime per day (Tuesday – Saturday) where they can spend time out of their rooms in our playroom area, mingling with other dogs and our staff.

Bed and Biscuits is a fully secured facility monitored by Royal Security Systems. We offer peace of mind when your pet stays with us.

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## LOBBY HOURS

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**You can drop-off or pick up your dog during the hours listed below: Please see normal drop off and pick up hours below the chart.**

<b>SUNDAY AND MONDAY: (SPECIAL HOURS)</b>	<b>9:30AM – 11:00AM <u>OR</u> 3:30PM – 4:30PM</b>
Tuesday:	9:00AM - 4:00PM
Wednesday:	9:00AM - 4:00PM
Thursday:	9:00AM - 4:00PM
Friday:	9:00AM - 4:00PM
Saturday:	9:00AM - 4:00PM

Our lobby will be closed on all Major Holidays. We will be closed or close at 11:00am on the day before all major holidays. Holiday hours may be subject to change.

**CHECK IN TIME: 3:00 pm \* HALF day's board is charged for early check in (before 3:00pm)**

**CHECK OUT TIME: 11:00 am \* HALF day's board is charged for late check out (after 11:00am)**

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## RATES

### DAILY ROOM RATES PER GUEST:

**\$37.00** (1<sup>st</sup>) dog, **\$30.00** (2<sup>nd</sup>) dog staying in same or separate suite. **Additional playtime:** (for socialized dogs only) **\$7.00** for all day (see page 5). Additional **\$5.00** for all puppies under the age of 1 year.

10% discount for stays longer than 7 days

### GUEST SERVICES - INCLUDED IN SUITE FEE:

Minimum 1 walk a day and 4 hour's playtime if socialized to play with other dogs. If you are unsure about socialization, your dog(s) will be evaluated.

### Feeding choices:

It is strongly recommended you provide your pet with its current diet. If you do not bring their food, Bed & Biscuits will provide your pet with Science Diet I/d. This is a veterinarian prescription food & reduces stomach problems. In the case that the pet owner does not provide enough for the entire staff our food will be given and owner will be charge per day.

Customer provided food: No charge;

Science Diet I/d:	\$3.00/day (small breed – 35 lbs. or less)
	\$6.00/day (larger breeds)

### SPECIAL HANDLING NEEDS & FEES:

Giant breeds over 120 lbs.	\$5.00 per day
Females in season	\$5.00 per day
Any special needs, disabilities	\$5.00 per day
Puppies under the age of 1 year	\$5.00 per day
Medication Administration:	\$3.00 per day (Oral)
	\$2.00 Per Application (Eye or Ear)
	\$5.00 Per Day (Insulin Injections)

### ADDITIONAL SERVICES ARE AVAILABLE UPON REQUEST:

Additional biscuits from our bakery as per bakery pricing

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I do hereby entrust Bed & Biscuits to care for my pet(s) and agree to all the terms in this contract.

1. Client specifically represents that he or she is the **sole owner** of the pet or the **agent** of the owner with the owner's permission to board the pet.
2. All charges incurred are due before the departure time of my pet. A one or three night deposit is required for all reservations and is **refundable** if cancellation is made **10 days** prior to stay.
3. Reservations made within **10 days** of stay require full payment and are **non-refundable**.
4. If my pet requires any special care I authorize Bed & Biscuits to provide that care and I agree to pay for those services.
5. I agree to pay for **ALL** days reserved, unless I give Bed & Biscuit's a 24 hour notice (48 hours for Holidays) of change in dates (includes late arrivals and early or late departures).
6. I will be charged a **2** night minimum charge during all weekends and holidays.
7. As with human hotels, I will be charged for the day of arrival. I also understand that Check in time is **3:00pm** & check out time is by **11:00 am**. I will be charged a late check out fee (**additional half night rate**) on the day of departure if I pick up my pet **AFTER 11:00 am**.
8. All rates are subject to change.
9. I understand and agree that Bed & Biscuits is not responsible for the loss or damage of my pet's personal belongings. I will place identification on **ALL** belongings left with my pet.
10. I agree and I am financially responsible for any and **ALL** damages incurred by my pet.
11. I understand my pet **MUST** be on current flea and tick prevention all year. I agree if my pet arrives without either, they may not be accepted and deposit will not be refunded.
12. If my pet becomes ill or if the state of pet's health otherwise requires special attention, I authorize Bed & Biscuits, in its sole discretion, to engage the services of any veterinarian of their choice (Bed and Biscuits will always try to contact your pet's regular veterinarian first). I also authorize medical treatment and agree to pay all charges to the veterinarian that provides medical care to my pet. I authorize my pet's veterinarian to release my pet's medical and inoculation records to Bed & Biscuits.
13. All dogs **MUST** be current on all vaccines and **MUST** have proof of **Rabies & Bordetella**. I agree to have proof of such upon arrival.
14. Your dog will be walked in public areas. There is always a danger that a dog can slip a collar or a leash can break or be pulled from a walker's hand. Bed & Biscuits exercises due diligence to keep your pet safe & healthy. However, accidents, injuries and/or illness may occur. I understand and hold Bed & Biscuits harmless. I will check my pet's collar and harness prior to dropping them off to help minimize these instances. **ALL DOGS MUST HAVE A COLLAR AND OR HARNESS ON AT ALL TIMES UNLESS FOR A MEDICAL REASON.**
15. **I acknowledge and will respect Bed & Biscuits Lobby Hours.** I/We agree to hold B&B, its members, directors, officers, agents, and owner or lessor of the premises and any employees of the aforementioned parties, harmless from any and all claims for loss or injury which may be alleged to have been caused directly or indirectly to any person or thing by the act of my dog, and I/We personally assume all responsibility and liability for any such claims, and I/We further agree to hold aforementioned parties harmless from any claim for loss of my dog by disappearance, theft, death or otherwise, and from any claim or damage or injury to the dog, whether such loss, disappearance, theft, damage or injury to caused or alleged to be caused by the negligence of the organization or any of the parties aforementioned, or by the negligence of any persons, person, or any other cause or causes. I/We assume the sole responsibility for and agree to indemnify and save the aforementioned parties harmless from any and all loss and expense (including legal fees) by reason of liability imposed by law upon any of the aforementioned parties for damage because of bodily injuries, including death at any time resulting there from, or sustained by any person or persons, including myself (ourselves), howsoever such injuries, death or damage to property may be caused, and whether or not the same may have been caused or alleged to have been caused by the negligence of the aforementioned parties or any of their employees, agents, trainers or any other persons. I/We will not charge B&B or its representative with punitive damages. I/We certify that I/We are the actual owner/owners of the dog, or I am the duly authorized agent of the actual owner whose name I entered above. I have read and understand all of the statements in this agreement and agree to be bound to the above agreements. I agree to meet all of the financial requirements. **I HAVE READ THIS CONTRACT ON THIS DATE, UNDERSTOOD ITS TERMS AND SIGNED IT FREELY.**

**PET OWNER:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

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## BED & BISCUITS GUEST REGISTRATION

1. Owner's Name \_\_\_\_\_ Pet's Name \_\_\_\_\_

Owner's address \_\_\_\_\_

Home Phone # \_\_\_\_\_ Cell Phone # \_\_\_\_\_

Owner's E-mail address \_\_\_\_\_

Pet's breed \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_ Spay or neutered \_\_\_\_\_ **Yes** \_\_\_\_\_ **No** \_\_\_\_\_

**Please Note: We do not accept Pit Bull or Pit Bull mixes at this time UNLESS evaluated prior to stay.**

2. Has your pet ever bitten anyone? **Yes** \_\_\_\_\_ **No** \_\_\_\_\_

If "Yes", explain: \_\_\_\_\_

3. Is your dog a chewer? \_\_\_\_\_ **Yes** \_\_\_\_\_ **No** Should anything be removed from their room \_\_\_\_\_ **Yes** \_\_\_\_\_ **No** \_\_\_\_\_

4. Has your dog ever shown any aggression to (please check any that apply):

Men \_\_\_\_\_ Women \_\_\_\_\_ Children \_\_\_\_\_ Other dogs \_\_\_\_\_ Other animals \_\_\_\_\_

Touching their food \_\_\_\_\_ Taking their toys \_\_\_\_\_ Other \_\_\_\_\_

Explain any checked above: \_\_\_\_\_

\_\_\_\_\_

5. Veterinarian's Name \_\_\_\_\_ Veterinarian's Phone # \_\_\_\_\_

Does your dog have chronic health issues? \_\_\_\_\_

6. Is your dog a jumper, digger, climber or an escape artist? \_\_\_\_\_

7. **Emergency Phone Numbers (other than yourself)** \_\_\_\_\_

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**You will need to supply a contact person who can pick up your dog if Bed & Biscuits deems it necessary due to your pet potentially injuring themselves, showing aggressive behavior or experiencing extreme anxiety. If not, Bed & Biscuits has the right to transfer your dog to another boarding kennel at the owner's expense.**

8. I authorize \_\_\_\_\_ to pick up my pet other than myself.

9. **Pet's personal possessions brought:** (Please label items (blankets, toys, beds food containers, etc.)

**Bed & Biscuits NOT responsible for loss.**

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11. **Feeding choices:** It is strongly recommended you provide your pet with its current diet. If you do not bring their food, Bed & Biscuits will provide your pet with Science Diet I/d. This is a veterinarian prescription food & reduces stomach problems.

\_\_\_\_ **Yes**, I agree to have Bed & Biscuits provide my pet with the above at a cost of \$3.00/day (small breed – 35 lbs or less) \$6.00/day (larger breeds)

\_\_\_\_ **No**, I agree to provide my pet with its current food which will be provided **in a sealed container marked with pet's name & serving amount.**

\*12. MEDICATION NEEDS: Medication: \_\_\_\_\_ How much: \_\_\_\_\_ How often: \_\_\_\_\_  
Reason for giving: \_\_\_\_\_ Oral - \$3.00 Eye or Ear - \$2.00 Per Application.

\*All medications must be already divided and clearly marked with administration instructions.

13. Please indicate any allergies your pet has:

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14. Bed & Biscuits must be notified if your dog is being crate trained or is crated at home for any reason.

15. Does your dog require a crate in his/her room while staying at Bed & Biscuits \_\_\_\_ **Yes** \_\_\_\_ **No**.  
**If YES please explain** \_\_\_\_\_

16. **PLAYTIME REQUESTED (Socialized Dogs Only):**

Boarding at \$37/day includes 4 hours of playtime. If you would like your dog to play all day (offered Tuesdays – Saturdays), **there is an additional charge of \$7 per day.**

\_\_\_\_ **Yes**, I would like my dog to participate in all day playtime

\_\_\_\_ **Yes**, I would like my dog to participate in ½ day playtime as included in the boarding fee

\_\_\_\_ **No**, I do not want my dog to participate in additional playtime

**PLEASE NOTE IF YOUR DOG IS HIGH ENERGY & FULL DAY PLAYTIME IS NOT CHECKED, AND IS EVALUATED TO REQUIRE ALL DAY PLAYTIME, CUSTOMER WILL BE CHARGED FOR FULL DAY. IF CUSTOMER REQUESTS ALL DAY PLAYTIME, BUT DOG IS NOT COMPATIBLE WITH THE OTHER DOGS, THE DOG WILL BE PUT IN THEIR ROOM AND CUSTOMER WILL NOT BE CHARGED FOR ADDITIONAL TIME.**

17. Additional Comments or requests:

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