BOARDING CONTRACT & SERVICES

POCONO BED & BISCUITS LLC.

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(570)476-9300
Reservations@poconobedandbiscuits.com
www.poconobedandbiscuits.com

At Pocono Bed & Biscuits, we offer exclusive, spacious suites designed to pamper your pooch and give them all the comforts of home. Each suite features cozy beds, windows, solid doors, and is individually decorated with its own fun theme. We even boast an on-site dog bakery where all of our biscuits, birthday cakes, and cupcakes are baked fresh in-house.
Every stay includes daily out-of-suite playtime tailored to your pet's personality. Social pups can mingle and romp with furry friends and staff in our play area, while dogs who prefer quieter company enjoy dedicated one-on-one playtime with our team. Our facility is fully secured and monitored by Pye-Barker Security Systems, giving you complete peace of mind while you're away.

LOBBY HOURS

SUNDAY AND MONDAY: **(SPECIAL HOURS)**	**9:00AM – 11:30AM OR** **3:00PM – 4:30PM**
Tuesday:	9:00AM - 4:30PM
Wednesday:	9:00AM - 4:30PM
Thursday:	9:00AM - 4:30PM
Friday:	9:00AM - 4:30PM
Saturday:	9:00AM - 4:30PM

CHECK IN TIME: 3:00PM to 4:30PM ** Requests for a morning drop off is an additional ½ day charge

CHECK OUT TIME: 9:00AM to 11:30AM ** Requests for an afternoon pick up is an additional ½ day charge

THANK YOU FOR LETTING US LOVE YOUR PETS!

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RATES

OVERNIGHT AND DAY STAY SUITE RATES PER GUEST: effective Jan. 1st, 2026

$47.00 (1st) dog, **$42.00** (2nd) dog staying in same or separate suite. **Puppies under the age of 1 year are $49.00 per night.**

10% discount for stays 7 nights or more.

Full Day Stay 9:00am to 4:30pm: **$35.00** (1st) dog, **$30.00** (2nd) dog.

Half Day Stay 9:00am to 1:00pm or 12:30pm-4:30pm: **$25.00** (1st) dog, **$20.00** (2nd) dog

To keep our boarding rates fair while managing rising processing costs, there is a 3% surcharge added to all credit card sales. Fees can be avoided by paying with a debit card, cash, check, or Zelle.

GUEST SERVICES - INCLUDED WITH SUITE:

- Two to Three walks a day.
- Playtime individually or in a group with other dogs. If you are unsure about socialization, your dog(s) will be evaluated.
- Individualized feeding routine specific to the owner's instructions.
- One-on-one attention with staff members.
- Photos of your pet shared through Paw Partner. *

Feeding choices:

We strongly recommend bringing your pet's regular food to prevent digestive upset during their stay (no charge). If you do not bring food, or if your supply runs out before checkout, Pocono Bed & Biscuits will feed your pet Hill's Science Diet Sensitive Stomach at an additional daily rate.

Hills Science Diet Sensitive Stomach	$3.00/day (small breed – 35 lbs. or less)
	$6.00/day (larger breeds)

SPECIAL HANDLING NEEDS & FEES:

Females in season	$5.00 per day
Any special needs, disabilities	$5.00 per day
Diapers or pee pads for incontinence or marking	$2.00 per day
Medication Administration:	$3.00 per day (Oral)
	$2.00 Per day (Eye, Ear, or Topical)
	$5.00 Per Day (Insulin Injections) Must be stable. We recommend unstable diabetic dogs receive medical boarding.

BOARDING CONTRACT & SERVICES

I do hereby entrust Pocono Bed & Biscuits to care for my pet(s) and agree to all the terms in this contract:

1. Client specifically represents that he or she is the **sole owner** of the pet or the **agent** of the owner with the owner's permission to board the pet.
2. All charges incurred are due the day of departure of my pet. A deposit is required for all reservations and is **refundable** if cancellation is made **10 days** prior to stay.
3. If my pet requires any special needs care, I authorize Pocono Bed & Biscuits to provide that care and I agree to pay for those extra services.
4. As with human hotels, I will be charged a deposit at time of reservation. I also understand that Check in time is **3:00 pm** & check out time is by **11:30 am**. I will be charged a late check out fee **(additional half night rate)** on the day of departure if I pick up my pet **after 11:30 am.** An additional half night rate is also applied if you request a morning drop off.
5. All rates are subject to change.
6. I understand and agree that Pocono Bed & Biscuits is not responsible for the loss or damage of my pet's personal belongings. I will place identification on **ALL** belongings left with my pet.
7. I agree and I am financially responsible for any damages incurred by my pet.
8. I understand my pet **MUST** be on current flea and tick prevention all year. I agree if my pet arrives without either, they may not be accepted, and deposit will not be refunded.
9. If my pet becomes ill or if the state of pet's health otherwise requires special attention, I authorize Pocono Bed & Biscuits, in its sole discretion, to engage the services of any veterinarian of their choice (Pocono Bed and Biscuits will always try to contact your pet's regular veterinarian first). I also authorize medical treatment and agree to pay all charges to the veterinarian that provides medical care to my pet. I authorize my pet's veterinarian to release my pet's medical and inoculation records to Pocono Bed & Biscuits.
10. All dogs **MUST** have proof of **Rabies & Bordetella** and be current on all vaccines. I agree to have proof of such upon arrival. Pocono Bed and Biscuits holds the right to turn away any dog that is not current on vaccines and/or owner cannot provide proof of vaccinations.
11. I understand that my dog will be walked in public areas and that inherent risks exist, including the possibility of my dog breaking away from a handler. While Pocono Bed & Biscuits exercises due diligence to ensure my pet's safety and health, I acknowledge that accidents, injuries, or illnesses can still occur, and I agree to hold Pocono Bed & Biscuits harmless from any related liability. To help prevent incidents, I authorize the use of the facilities escape-proof leads during walks. Additionally, I agree that my dog must wear a properly fitted collar or harness at all times during their stay, unless I provide specific instructions to remove it.

I/We agree to hold Pocono Bed & Biscuits, its members, directors, officers, agents, and owner or lessor of the premises and any employees of the aforementioned parties, harmless from any and all claims for loss or injury which may be alleged to have been caused directly or indirectly to any person or thing by the act of my dog, and I/We personally assume all responsibility and liability for any such claims, and I/We further agree to hold aforementioned parties harmless from any claim for loss of my dog by disappearance, theft, death or otherwise, and from any claim or damage or injury to the dog, whether such loss, disappearance, theft, damage or injury to caused or alleged to be caused by the negligence of the organization or any of the parties aforementioned, or by the negligence of any persons, person, or any other cause or causes. I/We assume the sole responsibility for and agree to indemnify and save the aforementioned parties harmless from any and all loss and expense (including legal fees) by reason of liability imposed by law upon any of the aforementioned parties for damage because of bodily injuries, including death at any time resulting there from, or sustained by any person or persons, including myself (ourselves), howsoever such injuries, death or damage to property may be caused, and whether or not the same may have been caused or alleged to have been caused by the negligence of the aforementioned parties or any of their employees, agents, trainers or any other persons. I/We will not charge Pocono Bed & Biscuits or its representative with punitive damages. I/We certify that I/We are the actual owner/owners of the dog, or I am the duly authorized agent of the actual owner whose name I entered above. I have read and understand all of the statements in this agreement and agree to be bound to the above agreements. I agree to meet all of the financial requirements. **I HAVE READ THIS CONTRACT ON THIS DATE, UNDERSTOOD ITS TERMS AND SIGNED IT FREELY.**

Pet Owner:_____ **Date:**_____

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At Pocono Bed & Biscuits, we would love to welcome every dog, but for the safety and comfort of all our guests and staff, that isn't always possible. To ensure our environment is a good fit, we require a behavioral evaluation for large-breed dogs or any dog that may experience high anxiety, show aggression toward other dogs, have high energy, or be difficult for a handler to control. Evaluations are required for Pitt bulls (large bully breeds), Huskies, Shepherds, Rottweilers, Akitas, and any other dogs at our discretion.

POCONO BED & BISCUITS GUEST REGISTRATION

1. Owner's Name _____ Pet's Name_____

Owner's address _____

Home Phone # _____ Cell Phone # _____

Owner's E-mail address_____

Pet's breed _____ Age____ Sex ____ Spay or neutered **Yes**____ **No**____

2. Has your pet ever bitten anyone? **Yes**_____ **No** ____

If "Yes", explain: _____

3. Is your dog a chewer? **Yes**____ **No**____ Should anything be removed from their room **Yes**____**No**____

4. Has your dog ever shown any aggression to (please check any that apply):

Men ____ Women ____ Children ____ Other dogs _____ Food ____ Toys ____ Other ____

Explain any checked above: _____

_____

5. Veterinarian's Name _____Veterinarian's Phone # _____

Does your dog have chronic health issues? _____

6. Is your dog a jumper, digger, climber or an escape artist? _____

7.Emergency contact name and phone number (other than yourself)*

Name: _____ **Phone number:** _____

***You will need to supply a contact person *who can pick up your dog* if Pocono Bed & Biscuits deems it necessary due to your pet potentially injuring themselves or becomes ill, is showing aggressive behavior, or is experiencing extreme anxiety. If not, Pocono Bed & Biscuits has the right to transfer your dog to another boarding kennel or medical boarding facility at the owner's expense.**

8. **Pet's personal possessions brought:** (Please label items (blankets, toys, beds food containers, etc.)

Pocono Bed & Biscuits NOT responsible for loss of personal possessions.

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9. **Feeding choices:** It is strongly recommended you provide your pet with its current diet. If you do not bring their food, Pocono Bed & Biscuits will provide your pet with Hills Science Diet Sensitive Stomach. Feel free to bring your own chews and treats. **NO RAWHIDE OF ANY KIND**

Yes _____ I agree to have Pocono Bed & Biscuits provide my pet with the above at a cost of $3.00/day (small breed – 35 lbs. or less) $6.00/day (larger breeds)

No _____ I agree to provide my pet with its current food which will be provided **in a sealed container or bag marked with pet's name & serving amount.**

10. MEDICATION NEEDS: Medication: _____ How much: _____ How often: _____
Reason for giving: _____ Oral: $3.00 Eye, Ear, Topical :$2.00 Insulin: $5.00

*All medications must be already divided and clearly marked with administration instructions.

11. Please indicate any allergies your pet has:

_____

12. Pocono Bed & Biscuits must be notified if your dog is being crate trained or is crated at home for any reason.

13. Does your dog require a crate in his/her room while staying at Pocono Bed & Biscuits. **Yes** ____ **No**____. **If YES, please explain**_____

14. **PLAYTIME INDIVIDUAL OR SOCIALIZED**

Our daily boarding rate includes dedicated playtime tailored to your dog's personality. Your pup can enjoy either group play with furry friends or one-on-one play with our staff. Not sure how your dog does around others? No problem—we will happily perform a gentle evaluation to find the safest and happiest fit for them.

_____ I would like my dog to be evaluated to participate in playtime with other dogs as included in the boarding fee.

_____ I would like my dog to participate in one-on-one playtime as included in the boarding fee.

15. Additional Comments or requests:

_____

_____

_____

Note: All information on Kennel Cough is available at poconobedandbiscuits.com, in our "About" page.

PHOTO POLICY

Your pet's care and safety are always our top priority! At Pocono Bed & Biscuits, we love capturing and sharing moments from your pet's stay whenever we can. Please keep in mind that photo updates are a complimentary bonus rather than a daily guarantee. During busy periods, our team focuses entirely on hands-on care, which may limit our time for photos. If you don't receive a picture, please rest assured your pet is doing great—and you are always welcome to call or email us anytime to check in!